

Cleveland State University
Student Services Information – Fall 2020

Admissions & Welcome Center - 216-687-7416

e-mail: admissions@csuohio.edu
webpage: <http://www.engagecsu.com/>
Visit opportunities: <http://www.engagecsu.com/visit>

All-In-One Enrollment (Campus 411) and Financial Aid - 216-687-5411

e-mail: allin1@csuohio.edu
webpage: <https://www.csuohio.edu/all-in-1/all-in-1>

Viking Outfitters Bookstore - 216-687-2128

e-mail: vikingoutfitters@csuohio.edu
webpage: <https://www.vikingoutfitters.com>

Career Services

e-mail; careers@csuohio.edu
webpage: www.csuohio.edu/career-services/career-services

To minimize the spread of COVID-19, Cleveland State University's physical campus is closed. Here is how you can interact with Career Services and receive guidance in your career development and job search at this time:

Career Coaching is available between 8 am and 5 pm Monday through Friday.

Contact Career Specialists who liaison to your college or major via email to set up an appointment and/or request a Zoom video conference appointment.

Follow us on social media for useful and timely articles, a *Pro Tip of the Week*, *Peer*

Advisor highlights and other information. Check us out on: Instagram, Facebook and Twitter.

We are always adding content to **Viking Resources**, our online "library" of career development tools and resources, available 24/7.

NEW! Our **Viking Resources Live Chat** is available Monday through Friday, 9 am to 6 pm, where you can ask our staff and Peer Advisors any questions you have and receive personalized assistance.

Log into **Hire A Vike**, our online job board, with your CSU ID and password. Yes! Employers are still hiring.

If you have any questions about your on-campus job, please email studentemploy@csuohio.edu.

NEW! Visit our landing page for helpful, relevant resources to assist you in your job search RIGHT NOW.

Cashier's Office/Bursar - 216-687-5249/5411

e-mail: bursar@csuohio.edu
webpage: <https://www.csuohio.edu/treasury-services/cashiers-office-bh115>

Counseling Center - 216-687-2277

webpage: <https://www.csuohio.edu/counselingcenter/counseling-center-services-during-remote-learning>

During Remote Learning, the Counseling Center is Open Online and by Phone

Disability Services - 216-687-2015

e-mail: ods@csuohio.edu

webpage: <https://www.csuohio.edu/disability/disability>

VIRTUAL FRONT DESK:

Students and Faculty: Have Questions Regarding Accommodations or Accessibility? While the campus is in remote operation, you can connect with us live via our Virtual Front Desk! For answers to many questions that students and faculty have already contacted us for please visit:

[Student FAQ](#)

[Faculty Questions and Assistance for Remote Learning](#)

Visit us on Zoom! > <https://zoom.us/j/7568177894>

When prompted for a password, please use **301705**.

We will be available Monday - Thursday 10:00am to 1:30pm and Fridays 10:00am-12:30pm. Note, if you cannot use the audio feature, please feel free to use the "chat" option located at the bottom of your screen.

English as a Second Language - 216-875-9669

e-mail: m.s.bowman@csuohio.edu

webpage: <https://cehs.csuohio.edu/te/english-second-language>

First Year/ Exploratory Advising - 216-687-2402

e-mails: firstyradvising@csuohio.edu

exploratory.advising@csuohio.edu

webpage: <https://www.csuohio.edu/advising/first-year-advising-office>

Remote Walk-In Advising will start Monday, August 17! Check the website for hours and zoom link. Advising and coaching services for first year, exploratory, CCP, TRIO and KeyBank Scholar students will continue remotely in Fall 2020 via Zoom. Schedule your appointment in Starfish (<https://csuohio.starfishsolutions.com/starfish-ops/>), or call 216.687.2402.

Exploratory Advising Zoom Walk-In Hours: Monday, 8/17 through Friday, 8/21: 1:00p.m.-4:30p.m.
Saturday, 8/22: 9:00a.m.-12:30p.m.

Monday, 8/24 through Friday, 8/28: 9:00a.m.-4:30p.m.

Click here to connect with us via Zoom: *WEB LINK COMING SOON!*

Health and Wellness Services - 216-687-3649

e-mail: healthandwellness@csuohio.edu

webpage: <https://www.csuohio.edu/health/health>

As of August 3, 2020 we are open to provide health care for a limited number of patients both in-person and remotely. More appointments will be available after August 17, 2020. As our appointment slots are limited, physical exam appointments will be restricted to those students who have the Student Health Insurance or no other insurance until further notice. Please call our offices at 216-687-3649 for more information.

We will be prioritizing seeing those students or employees who are taking classes or working on campus who:

1. Might have COVID symptoms and need COVID testing. Please quarantine yourself until we see you and you get your test results back.
2. Have been notified that they are a direct contact of someone who has COVID and needs testing. Please maintain your quarantine until we test you and you get your test results back.

3. Have the Student Health Insurance, no insurance, live in the Residence Halls, or are health care or education students needing things for their programs

We will be continuing to offer CSU telehealth visits at no cost to you. Please call us at 216-687-3649 between 8am -4:30pm Monday through Friday. We will update this information as needed.

You may also email questions to Health & Wellness at healthandwellness@csuohio.edu. We will respond during working hours.

FOR EMERGENCIES CALL 911

AFTER HOURS TELEDOC 855-281-6556 FULLY COVERED BY CSU STUDENT HEALTH INSURANCE AND MOST OTHER INSURANCES.

Information Services & Technology - 216-687-5050

e-mail: help.desk@csuohio.edu

webpage: <https://www.csuohio.edu/services-for-students/services-for-students>

Library, Michael Schwartz- 216-687-5300

webpage: <https://library.csuohio.edu/>

Conditional Library Basic Information (subject to change at any time):

- We will be open to CSU community 8/24.
- We will be open Mon-Fri, 8 am to 5 pm to current students, faculty, and staff.
- Staffing will be limited. Only the User Services desk will be staffed.
- Only floors 1 and 2 will be open.
- OhioLINK lending begins Mon. 8/10
- Local lending begins 8/10 (you can request books from our collection.
- 8/10 - 8/23 -- the library will be closed, but patrons will be able to pick up their materials they have requested through a "curbside, contactless" process. Info will be on the website soon. Hours are 8 am - 5 pm Mon- Fri. Contactless pick-up will continue, but on 8/24 patrons will also be able to pick up items at the desk.
- Instruction, reference, and consultations will be provided virtually via chat, Zoom, phone, and whatever other means work.
- Chat services Mon-Thurs 8 am - 8 pm , Fri. 8 am - 5 pm, Sat, 10 am - 5 pm.
- Individual silent study rooms will be available.
- The new group study rooms on 1st floor will be used as a "Zoom Room." Students in the library that need to immediately work with a librarian can use one of these rooms if they do not have their own devices. Laptops with mic and camera will be in these rooms

Math Learning Center - 216-687-4680

e-mail: mathematics@csuohio.edu

mlc.csuohio@gmail.com

webpage: <https://sciences.csuohio.edu/mathematics/math-learning-center>

Parking - 216-687-2023

e-mail: parking@csuohio.edu

webpage: <https://www.csuohio.edu/parking/parking>

FALL 2020 SEMESTER PERMITS

Parking permits for the Fall 2020 semester will go on sale **Saturday, August 1, 2020 at 9:00am and will only be available online.** Commuter permits will be mailed to the address on file, permits are not eligible for pick up

this semester. Resident permits will not be mailed. Resident permits will be available for pick up during dorm move-in and the first week of the semester.

The confirmation permit can be used through September 4, 2020. Prior to purchasing a permit, ensure that your parking account is up to date and all citations have been paid. You will need your vehicle(s) information, including the license plate number, to purchase a permit. All permit purchases should be made by logging in with your CSU ID and CampusNet password.

Internet Explorer is the required internet browser when purchasing online.

Placement Testing Center - 216-687-2272

e-mail: testingservices@csuohio.edu

webpage: <https://www.csuohio.edu/testingservices/undergraduate-placement-testing>

University Police: Emergency 9-1-1; Non-Emergency and Safety Escort Service - 216-687-2020

e-mail: police@csuohio.edu

webpage: <https://www.csuohio.edu/police/police>

Residence Life - 216-687-5196

e-mail: reslife@csuohio.edu

webpage: <https://www.csuohio.edu/residence-life/residence-life>

Student Life - 216-687-2048

Virtual front desk can be reached on Zoom - <https://csuohio.zoom.us/j/5107947053>

e-mail: studentaffairs@csuohio.edu

webpage: <https://www.csuohio.edu/studentlife/studentlife>

Tutoring and Academic Success Center (TASC) - 216-687-2012

e-mail: tutoring@csuohio.edu

webpage: <https://www.csuohio.edu/tutoring/tutoring>

TASC is here to offer online student support services during Fall 2020.

All TASC services (Tutoring, SI, SLA, Success coaching, and Software coaching) will be available online starting Monday, August 24, 2020.

While our TASC staff is working remotely, we are available to schedule appointments and answer questions: call 216-687-2012 or email tutoring@csuohio.edu

Please also consider exploring eTutoring: an online tutoring platform allowing undergraduate students at CSU the opportunity to interact with trained tutors in numerous academic areas.

Veterans Affairs (Educational Benefits) - 216-687-2053

e-mail: vabenefits@csuohio.edu

webpage: <https://www.csuohio.edu/registrar/veteran-benefits>

Veterans & Military Success Center (Viking Vets) - 216-875-9996

e-mail: vikingvets@csuohio.edu

webpage: <https://www.csuohio.edu/vikingvets/vikingvets>

Veteran Military Resource Center Virtual Front Desk

Monday through Friday 9:00 am - 5:00 pm

<https://csuohio.zoom.us/j/475577866> Meeting ID: 475-577-866

Viking Card -216-875-9888

e-mail: vcard.office@csuohio.edu

webpage: <https://www.csuohio.edu/vikingcard/vikingcard>

Writing Center - 216-687-6981/6982

e-mail: ClevelandStateWritingCenter@gmail.com

webpage: <https://www.csuohio.edu/vikingcard/vikingcard>

Online Writing Center Assistance

CSU students, faculty, and staff are welcome to use the Writing Center online this fall; our hours tutors will work Monday-Thursday 9:30-7 and Friday 9:30-4. We offer individual online tutorials, online workshops, and online handouts.

This 5-minute video explains how to use our services:

<https://csuohio.hosted.panopto.com/Panopto/Pages/Viewer.aspx?id=d945c0d0-4905-43dc-b567-abfb01401c72>

Link for Sending Writing to the Writing Center

<https://www.csuohio.edu/writing-center/online-writing-assistance>